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Important Notice

March 6, 2013

Dear SMUD partner,

With the intent to provide enhanced program support and service, SMUD Financial Services will transition to a new loan support software program on March 15, 2013.

Utilizing 21st century technology, our new loan program software will allow us to respond to your lending needs more efficiently than ever before.

To accommodate this transition, SMUD **will temporarily suspend loan operations on Wednesday March 13, and Thursday March 14**, returning to full business activity 8:00AM, Friday morning March 15th.

During this transition, SMUD loan personnel will remain available to address your loan support needs including program inquiries and status updates.

Assistance will be a phone call away. You can quickly contact a SMUD lending representative at 916-732-5472.

As we progress through 2013, you can expect announcement of additional automated enhancements to SMUD's energy efficient lending program.

We are working hard to provide you with best in class loan program support.

Thank you for your continued business,

Sincerely,



Van C. Mattison

Sr. Product Services Coordinator

Financial Services

6301 S Street, Mailstop A181, Sacramento, CA 95817

w.916-732-5472 | f.916-732-5162 | van.mattison@smud.org



SMUD/Contractor Meeting

Friday, March 15th at 1:00 PM

**You welcome to arrive and network at
12:30 PM**

Location: [SMUD Rubicon Room](#)
[6301 S St. Sacramento](#)

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